

T-Systems – company portrait

We shape the networked future of business and society and create value for customers, employees and investors thanks to innovative ICT solutions.

T-Systems is Deutsche Telekom's corporate customer arm. Using a global infrastructure of data centers and networks, T-Systems operates information and communication technology (ICT) systems for multinational corporations and public sector institutions. With offices in over 20 countries and global delivery capabilities, T-Systems serves companies in all industries – from the automotive industry to telecommunications, the financial sector, retail, services, media, energy and the manufacturing industry all the way to government agencies. Approximately 45,300 employees worldwide use their industry expertise and ICT know-how to provide top-quality service. The partnership concluded in the systems integration field with IT service provider Cognizant in 2008 also provides additional offshore capacities and expertise as and when necessary. T-Systems generated revenue of around EUR 8.8 billion in the 2009 financial year.

Tapping into future markets with “intelligent networks”

As a driver of innovation within the Deutsche Telekom Group, T-Systems provides ICT solutions for connecting business and society, in particular in the “intelligent networks” growth area. The main focuses here are connected cars and efficient energy management. Examples include satellite-based toll systems developed and operated by T-Systems and, in the future, convenient in-car Internet access for navigation, automatic emergency calls and voice-controlled e-mail.

A solution is already available for efficient energy use in the form of smart metering, which provides minute-by-minute data on power consumption in private households. With its knowledge on operating complex networks and industry expertise in the energy sector, T-Systems is currently developing a solution for the energy networks of the future – so-called smart grids, which balance fluctuating production (wind, sun) and consumption.

With integrated solutions, networks and services, T-Systems assists administrative bodies at all levels, security authorities and educational facilities in the optimization of processes, the reduction of costs and the provision of faster, improved services for citizens .

Number 1 worldwide for dynamically scalable SAP services

The service provider offers information and communication technology from a single production source, guaranteeing a high level of quality for complex ICT projects, especially major outsourcing contracts. Today, when it comes to supplying customers with dynamically scalable SAP services (Cloud Computing), T-Systems is the number one worldwide. For example, the Deutsche Telekom subsidiary has concluded a contract with electronics company Philips on global data center services and dynamic SAP services. In South Africa, T-Systems took over the ICT service provider arivia.com, making it the biggest SAP service provider on the Cape.

Turbo for telecommunications networks

The Deutsche Telekom subsidiary is setting up and operating a global voice network with the latest technology for the oil group BP. The tourism company TUI Travel, headquartered in London, is also relying on T-Systems for the new pan-European telecommunications network for its company sites in seven countries.

T-Systems

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